

# American Management Association's Critical Thinking

## *Learning Objectives*

- Learn to Use Critical Thinking Skills to Arrive at Better Decisions More Confidently and Determine What Matters Most in Meeting Business Challenges
- Learn to Use Critical Thinking Skills and Tools to Examine the Information Knowledge You Have, Accurately Understand Situations from Multiple Perspectives, and Take Appropriate Action

## **LESSON ONE:**

### *Critical Thinking in Business*

- Define Critical Thinking
- Describe Characteristics of Effective Critical Thinkers
- Relate the Role of Critical Thinking in Meeting Business Challenges

### *The RED Model of Critical Thinking*

- Identify the Skill Areas of the Critical Thinking Process
- Recognize and Use Skills That Support the Critical Thinking Process

## **LESSON TWO:**

### *Appraising Your Critical Thinking Skills*

- Recognize the Value of Gaining Insight into Your Critical Thinking Skills
- Review Feedback on Your “My Thinking Styles<sup>TM</sup>” Assessment
- Understand the Connection Between Your Individual Thinking Style and the RED Approach to Critical Thinking

### *Applying Critical Thinking Skills and Tools*

- Practice Using Critical Thinking Skills and Techniques in a Real Business Situation
- Identify Personal Situations Where Critical Thinking Can Be Used
- Select Tools for Using Critical Thinking Skills

### ***LESSON THREE:***

#### ***Applying Critical Thinking Skills and Tools (cont'd)***

- Practice Using Critical Thinking Skills and Techniques in a Real Business Situation
- Identify Personal Situations Where Critical Thinking Can Be Used
- Select Tools for Using Critical Thinking Skills

#### ***Developing Organizational Awareness and Managing Relationships***

- Understand the Attributes Associated with Organizational Awareness and Managing Relationships
- Anticipate Interpersonal Strategies You Will Need to Implement Critical Thinking at Work

#### ***Implementing Your New Knowledge and Skills***

- Anticipate Pitfalls You May Encounter as a Critical Thinker
- Create an Action Plan for Development of Critical Thinking Skills